

This write-up shares information from a session reviewing mediation guidance, which took place during the Collective Get Together 2023 and has been shared with DfE

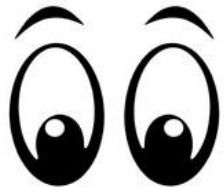
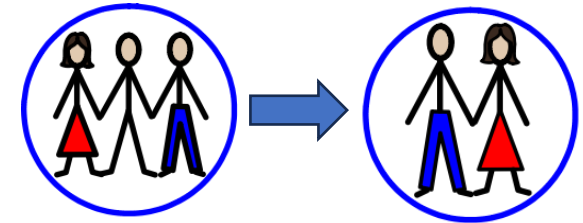
The DfE mediation team asked for young people to review a draft document that had been made to explain mediation and the process to families.



Department
for Education



The document started as 'family' guidance, however a newer version had been titled as 'a guide for parents and carers'. Young people felt it is important that there is guidance around this process for them as well.



The Collective were shown the full document briefly, not looking at content detail but to see the look and overall feel.

Then large prints of 2 pages were given and young people read the information, giving feedback on the sheets. The pages for input were; 1 'what is mediation' and 2 'glossary'.

General comments/ideas received included:

- The 'look' works but seems a lot to it
- Too long. Break it down into stages / sections.
- Language is too complex for young people.
- Easy read or video guidance for young people.
- The document was for parents/carers, it should be reviewed by parent/ carer forums.

